



PHILIPPINES
CONFERENCE 2020

Seeing things Clearly

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National Pharmacy Association

Looking to the horizon

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Today: in demand, under pressure



- 137 visits per pharmacy per day
- Safe supply of 1 billion+ medicines
- 6.6 million prescription interventions
- Medicines advice services...health improvement.. self-care advice

YET

- 52% of pharmacies are in deficit
- 79% say morale is down
- Struggle to recruit and retain staff

Tomorrow: front door to health?



- Pharmacies the first port of call for self-care and NHS services
- Every neighbourhood's primary wellbeing resource
- Integrated with other health services, taking and making referrals

Proud of our past, excited about the future



What we need on the journey



- Substantial and sustained funding
- A skilled workforce
- Efficient practice, including better use of technology
- Effective representation, especially locally
- Public awareness and the support of fellow HCPs

Getting there, together with the NPA



**We're with independent community
pharmacy, every step of the way**